This Login.live.com Page can't be Found

Problem

Sometimes it is not possible to verify admin access for Connections established in Visual mode in Exalate for Azure DevOps. This error looks different based on your browser.

Google Chrome

On Google Chrome you will see the following error message:

Error Detail

> This login.live.com page can't be found

This login.live.com page can't be found
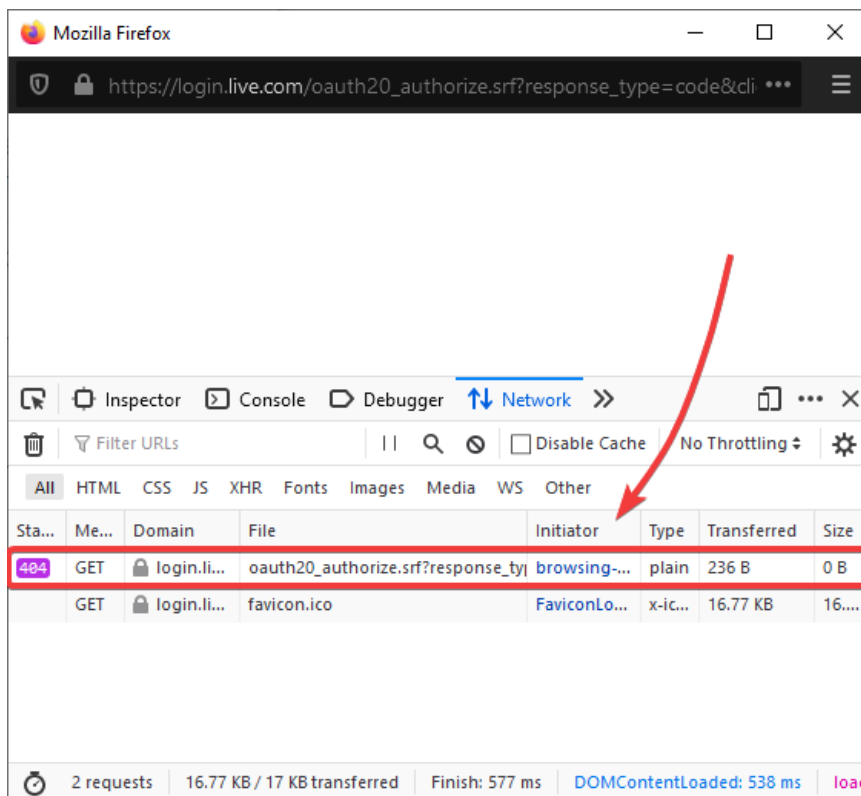
No web page was found for the web address:
https://login.live.com/oauth20_authorize.srf?
response_type=code&client_id=51483342-085c-4d86-bf88-
cf50c7252078&scope=openid+profile+email+offline_access&response_mode=f

Mozilla Firefox

On Mozilla Firefox the error will be displayed on a blank page. You will be able to identify the error by a `404` error in the **Network** tab of the Firefox Developer tools.

Cause

Exalate for Azure DevOps verifies admin access through your Microsoft account at https://login.live.com/. The identity platform used by Microsoft has a character limit for links. If the authorization link is longer than the said limit, this error will appear.

Solution

To resolve this, log in to your Microsoft account before verifying admin access.

For this method to work, open Exalate in the same browser you used to log in to your Microsoft account.

1. Log in to your Microsoft account

1. Go to http://login.live.com.
2. Enter the email of your Azure DevOps account.

Microsoft

Sign in

oleksandr.borozenets@idalko.com|

No account? Create one!

Sign in with a security key ⑦

Sign-in options

[Next]

3. Select **Next**.

4. Enter your password.

Microsoft

← oleksandr.borozenets@idalko.com

Enter password

••••••

☐ Keep me signed in

Forgot password?

[Sign in]

5. Press **Sign in**.

2. Open Exalate in the same browser and verify admin access.

Now you should be able to verify admin access, for your Connection in Visual Mode.

> **Note**: For more information about the full process of initiating a Connection in Visual mode here, please read Initiate a Visual connection in Exalate for Azure DevOps.

Product
About Us [↗]
Release History [↗]
Glossary [↗]
API Reference [↗]
Security [↗]
Pricing and Licensing [↗]

Resources
Academy [↗]
Blog [↗]

YouTube Channel ⬈

Ebooks ⬈

Still need help?

Join our Community ⬈

Visit our Service Desk ⬈

Find a Partner ⬈