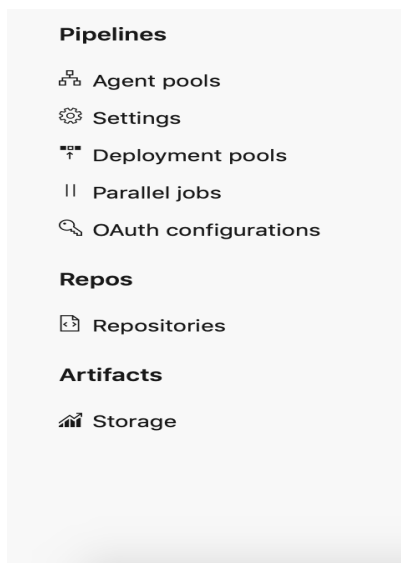


# Exalate isn't Accessible in the Organization Settings

Last Modified on 12/30/2025 11:19 am EST

## Problem

It is not possible to access Exalate because the **Extensions** section is missing in the Azure DevOps **Organization settings** menu.



## Cause

This is caused by a bug in Azure DevOps: [Reported bug](#)

The bug has been confirmed to be resolved. Please raise a ticket on our support portal in case it happens again.

## Solution

Use this link to access Exalate:

[Product](#)

[About Us](#)

[https://dev.azure.com/{your\\_organization\\_name}/\\_settings/idalko-tools.exalate.adnode](https://dev.azure.com/{your_organization_name}/_settings/idalko-tools.exalate.adnode)

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[API Reference](#)

{your\_organization\_name} is the name of your Azure DevOps organization.

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