

Creating an Area Path Filter Fails

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Problem

Sometimes when creating a Connection in Visual Mode in Azure DevOps and specifying the automatic sync method, the sync fails. It happens when you specify an **Area path** filter.

Filters

Select conditions to filter entities for synchronization:

Tags <input type="text" value="Tags"/>	Type <input type="text" value="Task x"/>	State <input type="text" value="State"/>
Priority <input type="text" value="Priority"/>	Area <input type="text" value="mariana/test"/>	<input type="button" value="+ More"/>

Cause

The issue occurs if the Area path specified in the Filters is a **child area** (e.g. 'Area\childarea'). Currently, the Automatic sync works for parent areas only.

Solution

New items that are added to the child area can be synchronized manually. To sync the item manually follow the steps below:

1. Open the Work Item in Azure DevOps.
2. Find the Exalate Sync panel and click **Exalate**.

TASK 49*

49 Work Item 1

Unassigned 0 comments Add tag

State **To Do** Area **mariana|test**

Reason Added to backlog Iteration mariana

Description

This is a demo item

Discussion

Add a comment. Use # to link a work item, ! to link a pull request, or @ to mention a person.

Planning

Priority 2

Activity

Remaining Work

Exalate

Status: NOT SYNCHRONIZED

Exalate Connect

3. Select a connection and click **Exalate**

Exalate

Exalate?

You are about to synchronize the issue 49.

Connection*

azure-m_to_jcloud-m

Cancel Exalate

Product

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All the items that will be added to the parent area should be synced automatically with the correct Area path filter (i.e. 'Area').

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