Can't Log in to Exalate for Azure DevOps using PAT

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Problem

Can not log in to the Exalate admin dashboard using Personal Access Token.

Error detail:

Credentials provided are not correct

Cause

- Problem with permissions, required by Exalate to communicate with the Azure DevOps instance.
- The PAT is invalid

Solution

Make sure your user is part of the 'Project Collection Administrators' permission group (under organization settings -> Permissions)

Name ↓	Description	Members
PA **Project Collection Administrators**	Members of this application group can perform all privileged operations on the Team Project Collection.	⅋ 3

You can validate the permissions with Postman using the Basic Auth with your PAT as a username and password:

```
GET YOUR_AZURE_URL/_apis/permissions/11238e09-49f2-40c7-94d0-8f0307204ce4/15?alwaysAllowAdministrators=true
```

Authenticate with Basic Auth using your PAT token as username and password.

Exalate Proxy User needs to have permission to read, write, and manage Work Items and be a Project Collection Administrator on the Organization level.

Check Exalate for Azure DevOps: Proxy user permissions for more details.

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