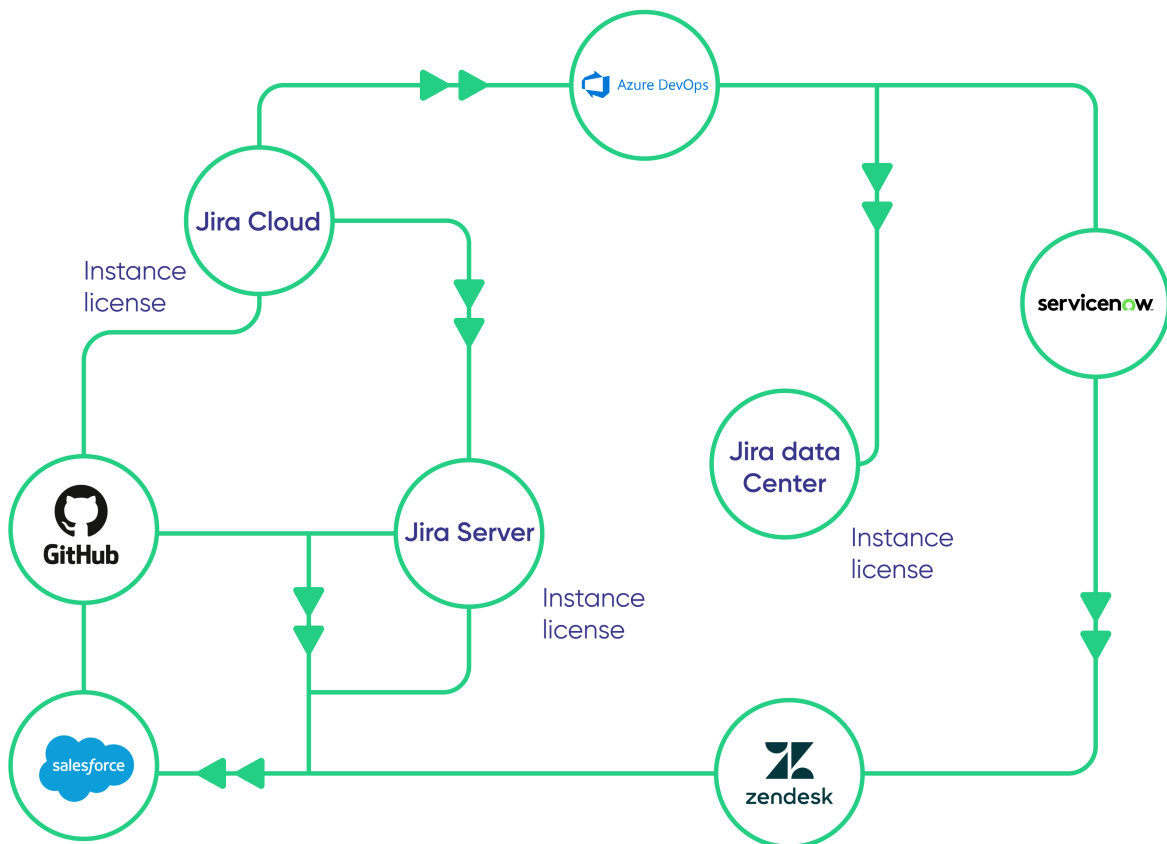


# Plans and Subscriptions

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Exalate is compatible with various work management systems, enabling seamless synchronization across different platforms. With Exalate installed on each instance, you can enjoy unlimited synchronization capabilities.

**Important:** Please note that a valid license is required for each instance to facilitate synchronization.



**Note:** Starting **February 15, 2023**, the prices for all Exalate products and services have increased by approximately 15%.

## Available Plans

Exalate provides three plan types:

### Premium Subscription

This is a Standard Exalate Plan. With the Premium Plan, you can synchronize an unlimited number of issues.

Pricing depends on the platforms where Exalate is installed. Each instance requires a valid license to synchronize.

## Evaluation

You can test Exalate with a limited free 30-day evaluation license, which can be extended at your request. During your evaluation, you can have up to 1000 synchronized issues (or other entities like incident or ticket) per evaluation period.

**Note:** If you evaluate Exalate for Jira on-premise, you can extend the evaluation period via the Marketplace. This is a Atlassian Marketplace Policy.

## Enterprise Plan

The Enterprise plan offers robust benefits designed to ensure optimal performance and support for your business. With priority support, proactive monitoring, and a dedicated customer success manager and integration engineer, your company is guaranteed rapid and personalized assistance. Direct communication through Slack or MS Teams ensures quick issue resolution. Furthermore, the plan includes performance optimization, solution assistance, and custom integration services, ensuring your enterprise operates smoothly and efficiently.

You can [learn more about what's included in the Enterprise Plan here](#) or reach out to our team at [sales@exalate.com](mailto:sales@exalate.com).

## Free Plan

With the Free plan, you can sync up to 1000 issues per month with [Basic](#) connections. Visual and Script connections are not available in the plan.

**Note:** In case all 1000 syncs have been used in less than a month, the next 1000 syncs will become available next month.

The Free plan becomes available automatically after the Evaluation license is expired.

**Note:** In Jira Cloud, you need to unsubscribe from the Evaluation plan manually in order to use the Free plan. For more information, check out [How to switch to a Free plan in Exalate for Jira Cloud](#).

## Subscription plans comparison

Here is a short comparison between available license types:

Plans	Evaluation	Premium	Enterprise	Free plan
<b>Price</b>	Free	<b>Pricing varies depending on the platform</b>	<b>Pricing varies depending on the selected packages</b>	Free
<b>Description</b>	Try all the benefits of Premium Plan <b>free for 30 days</b>	Full customizability for standard and advanced integration scenarios.	Enhanced profile, priority support for scalable and reliable integrations an other benefits.	Pre-made configuration for basic scenarios.
<b>Connection types</b>	Basic, Visual & Script	<b>Basic, Visual, and Script</b>	<b>Basic, Visual, and Script</b>	Basic
<b>Entities per month</b>	1000	<b>Unlimited</b>	<b>Unlimited</b>	1000
<b>Platforms</b>	All*	All*	All*	All*

\*Jira Cloud, Jira On-Premise, Zendesk, Azure Devops, Servicenow, GitHub, and Salesforce

## How can I get an Exalate Subscription?

You can get an Exalate Subscription by choosing one of the options listed below:

1. Try Exalate for FREE or book a demo at our [official website](#).
2. Reach out for a quote to [via Support Portal](#) or at [sales@exlaate.com](mailto:sales@exlaate.com).
3. Reach out for a quote to [our Partners](#).
4. If you are already using a Free Trial, you upgrade to the Premium Plan via the **License Details** tab in the Exalate console.

Check out [How to get an Exalate Premium license](#).

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[Pricing and Licensing](#)

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