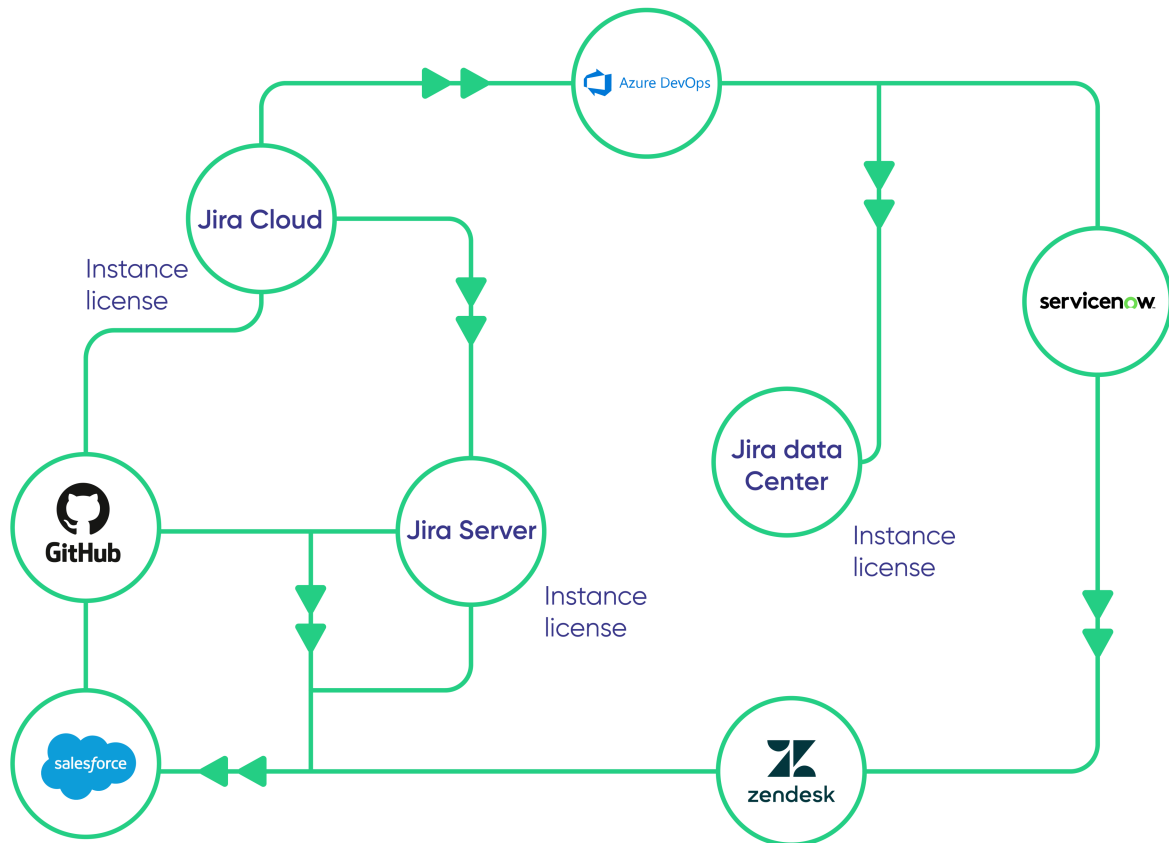


Plans and Subscriptions

Last Modified on 03/14/2024 8:09 am EDT

Exalate is available for different work management systems.

Synchronizing is unlimited between any of these platforms as long as Exalate is installed on each instance. Each instance requires a valid license to synchronize.



Available Plans

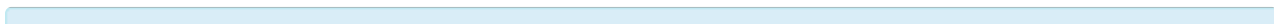
Exalate provides three plan types:

Premium Subscription

With the Premium subscription, you can synchronize an unlimited number of issues. Pricing depends on the platforms where Exalate is installed. Each instance requires a valid license to synchronize.

Evaluation

You can test Exalate with a limited free 30-day evaluation license, which can be extended at your request. With the evaluation plan, you can synchronize up to 1000 issues per evaluation period.



Note: If you use Exalate for Jira on-premise, you can extend the evaluation period twice through the marketplace (up to 90 days).

Note: Starting **February 15, 2023**, the prices for all Exalate products and services have increased by approximately 15%.

Enterprise Plan

The Enterprise Plan adds an enhanced profile and premier support for scalable and reliable integrations. In addition to the features found in the other plans, it provides you with higher SLAs & 24/7 support, a central script manager, and custom disk space.

Free Plan

With the Free plan, you can sync up to 1000 entities per month with [Basic](#) connections. Visual and Script connections are not available.

Note: In case all 1000 syncs have been used in less than a month, the next 1000 syncs will become available next month.

The Free plan becomes available automatically after the Evaluation license is expired.

Note: In Jira Cloud, you need to unsubscribe from the Evaluation plan manually in order to use the Free plan. For more information, check out [How to switch to a Free plan in Exalate for Jira Cloud](#).

Subscription plans comparison

Here is a short comparison between available license types:

License Plans	Evaluation	Premium	Enterprise	Free plan
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License Plans	Evaluation	Premium	Enterprise	Free plan
Price	Free (available for 30 days)	Based on the platform. Check the Premium Plan for more details.	Based on the platform. Check Enterprise for more details.	Free
Description	Pre-made configuration for basic scenarios.	Fully customizable for medium to complex scenarios.	Enhanced profile and premier support for scalable and reliable integrations.	
Connection types	Basic, Visual, and Script	Basic, Visual, and Script	Basic, Visual, and Script	Basic
Entities per month	1000	Unlimited	Unlimited	1000
Platforms	All*	All*	All*	All*


*Jira Cloud, Jira On-Premise, Zendesk, Azure Devops, Servicenow, GitHub, and Salesforce

How can I get an Exalate Plan?

You can get an Exalate plan by choosing one of the options listed below:

1. Try Exalate for FREE or book a demo at our [official website](#).
2. Reach out for a quote to [us directly](#).
3. Reach out for a quote to [Our Partners](#).

4. If you are already using a free trial plan, you can purchase a premium subscription plan via [the License Details](#) tab in the Exalate console. Check out [How to get an Exalate instance license](#).

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