

# What are the REST APIs Used by Exalate to access ServiceNow?

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## Introduction

Exalate for ServiceNow is an application server that interfaces with ServiceNow using REST API calls. This page contains an overview of all the REST APIs used by Exalate.

**Note:** This page has been created based on the request of the security departments of prospective Exalate users.

## Overview

	Call	Comment
1	<code>/oauth_token.do</code>	The <code>oauth_token.do</code> is used to refresh the OAuth token for authentication purposes
2	<code>/api/now/v2/table/&lt;tablename&gt;</code> <code>/api/now/v2/table/&lt;tablename&gt;/\$sysId</code> <code>/api/now/v2/table/&lt;tablename&gt;/\$issueId</code>	Accesses this table for: <ul style="list-style-type: none"><li>• checking if the Proxy User has access to the table.</li><li>• retrieving all information related to an entity.</li><li>• retrieving the key of an entity.</li><li>• creating an entity.</li><li>• adding comments.</li><li>• adding attachments.</li><li>• updating an entity.</li></ul>
3	<code>/api/now/import/&lt;stagingTableName&gt;</code>	Accesses this import set for <ul style="list-style-type: none"><li>• checking if the proxy user has access to the import set.</li><li>• creating an entity (through a transformation).</li><li>• adding comments.</li><li>• updating an entity.</li></ul>

	<b>Call</b>	<b>Comment</b>
4	/api/global/user_role_inheritance	<p>Checks if the Exalate console user has admin permissions on the ServiceNow environment.</p> <p>This is required to ensure that only administrators can manipulate synchronization scripts</p>
5	/api/now/v2/table/sys_journal_field	<p>Accesses the sys_journal table for:</p> <ul style="list-style-type: none"> <li>retrieving the comments associated with an Incident.</li> <li>retrieving the id of a comment whenever Exalate creates a comment. This is necessary to uncover the id.</li> </ul>
6	/api/now/v1/attachment/file /api/now/v1/attachment/\$sysId/file	<p>Accesses the attachment table for</p> <ul style="list-style-type: none"> <li>adding an attachment.</li> <li>retrieving an attachment.</li> </ul>
7	/api/now/v2/table/sys_attachment	<p>Access the sys_attachment table for</p> <ul style="list-style-type: none"> <li>retrieving the metadata of an attachment (filename, size ...).</li> </ul>
8	/api/now/v2/table/sys_user/\$sysId /api/now/v2/table/sys_user	<p>Access the sys_user table for</p> <ul style="list-style-type: none"> <li>retrieving user information associated with an Incident.</li> </ul>

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