SQL Exception Thrown by the Active Objects Library

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Problem

When upgrading from Exalate 3. X version to 4. X the following error is raised:

 $com.microsoft.sqlserver.jdbc.SQLServerException: The object `U_AO_08F1AF_INSTANCE_NAME' is dependent on column `NAME'. \\$

Cause

We are using Atlassian Active Objects framework to interact with the MS SQL database. A problem with a unique constraint on one of our database tables during the upgrade causes the error.

U_AO_08F1AF_INSTANCE_NAME is a stale object, which relates to Exalate but is created by the Active Objects framework of the Jira on-premise instance. It fails to be cleaned up in the course of the upgrade.

Product SOACTOR Release History

Drop^{Sthen}index **U_AO_08F1AF_INSTANCE_NAME** manually and re-install the Exalate app.

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